

**IMO STATE GOVERNMENT**  
**IMO WATER AND SEWERAGE CORPORATION**

*Ugwu Orji, Okigwe Road, Owerri, Imo State Tel No: 08062328177 <https://www.iswsc.org.ng>*

**GRIEVANCE REDRESS MECHANISM FOR COMPLAINTS**

MINISTRY CONTACT INFORMATION:

Office: Customer care unit,  
Water department

Responsible officer: Principal Water Officer

Dedicated Phone: 08062328177

Email:

For more information, enquiry, or complaints please contact

*Ugwu Orji, Okigwe Road, Owerri, Imo State Tel No: 08062328177 <https://www.iswsc.org.ng>*

*Signed:*

*Managing Director/CEO, IMO State Water and Sewerage Corporation*

*26<sup>th</sup> March, 2024*